

Jim Daigneault

Fire Chief/Emergency Coordinator

District of Houston

[REDACTED]

[REDACTED]

November 22, 2024

To Whom It May Concern:

I am writing to provide a reference for Advanced Industrial Group, which has been our chosen service provider for the maintenance and operational assurance of the generators supporting critical infrastructure in the District of Houston. Over the last few years, Advanced has performed annual maintenance and load bank services on the seven backup generators that serve our Firehall, Wells, Waste Water Treatment Plant (WWTP), and Community Center.

The scope of work executed by Advanced involves a thorough servicing of our units, aligning with these critical functions:

Complete Service Maintenance: Advanced conducts rigorous annual inspections and comprehensive servicing of each generator. This ensures that all operational components are assessed, with any issues identified and rectified to maintain peak operational performance.

Load Banking to NFPA Standards: The load banking evaluations performed by AIG are conducted in strict compliance with NFPA standards. These tests simulate full-load conditions to affirm the generators' readiness and capacity to support uninterrupted operations during potential power outages.

Repairs Beyond Regular Maintenance: AIG is also committed beyond routine servicing. Their team has reliably addressed and resolved any repair needs outside the regular maintenance program promptly, ensuring continuous functionality and reliability.

Advanced Industrial Group has consistently demonstrated professional excellence, technical expertise, and a customer-focused approach in their engagements with us. We are thoroughly satisfied with the quality of service they have provided, which has been instrumental in maintaining the operational readiness and reliability of our backup power systems.

I recommend Advanced Industrial Group for any projects or contracts involving generator maintenance and servicing. Their dedication and capability in ensuring optimal generator performance and adherence to industry standards make them a trusted partner in critical infrastructure support.

Should you require further information or have any questions regarding our experience with Advanced, please feel free to contact me directly.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jim Daigneault', with a stylized, flowing script.

Jim Daigneault

Fire Chief/Emergency Coordinator

District of Houston