

November 21, 2024

To Whom It May Concern

*Advanced Industrial Group has been servicing the Treasure Cove Casino's 1 Megawatt backup generator system for the past seven years. Their role has been crucial in ensuring that our power backup system remains operational, efficient, and reliable at all times.*

*One of the standout aspects of Advanced Industrial Group's service is their swift and effective response to emergency situations. Their 24/7 emergency callout service ensures that any unexpected issues with our generator are resolved quickly, minimizing disruption and maintaining our casino's operations seamlessly.*

*Our first dealing with Advanced Industrial Group was in 2017 when we had an emergency failure of the engine and they carried out a comprehensive engine teardown and re-sleeve on our 1MW backup generator. This involved meticulous attention to detail and saved the casino a lot of time and money instead of having to replace the engine or entire generator. Their ability to think outside the box and provide value added solutions is what set them apart from the competition.*

*They provide regular PMs, emergency repairs and load tests of our generator. I would recommend them to anyone looking for a reliable and fair contractor to look after their emergency power needs.*

*Regards,*

*Jerry Earles*

*Operations Manager*

*Treasure Cove Casino*